



Indicator Library

Areas of need

The following areas of need characterize individuals' health service use over their lifetimes. They help to further describe health system outputs (access to comprehensive, high-quality, safe, person-centred, appropriate/effective and efficiently delivered health services).

A. Staying healthy

Health system services related to promoting and maintaining health (prevention)

This includes preventing injury, illness and disability.

B. Getting better

Health system services related to improving and restoring health (acute care)

This includes care (i.e., diagnosis and treatment) for acute illness or injury.

C. Living with illness, disability or reduced function

Health system services related to continuous and integrated care and support for chronic illness and disability and/or reduced function

This includes care and activities to help persons with chronic illness, disability or reduced function feel their best.

D. Coping with end of life

Health system services related to planning, care and support for life-limiting illness and bereavement

This includes care and activities to help persons with terminal illnesses and their families.

References

Hurtado MP, Swift EK, Corrigan JM, eds.; Committee on the National Quality Report on Health Care Delivery, Board on Health Care Services. *Envisioning the National Health Care Quality Report*. 2001.

Kelly E, Hurst J; Organisation for Economic Co-operation and Development. [Health Care Quality Indicators Project Conceptual Framework Paper](#). 2006.

