




The International Association for Public Participation's Spectrum of Engagement

Item	Inform	Consult	Involve	Collaborate	Empower	
Goal	To provide the patient with balanced and objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions.	To obtain patient feedback on analyses, alternatives and/or decisions.	To work directly with the patient throughout the process to ensure that patient concerns and aspirations are consistently understood and considered.	To partner with the patient in each aspect of the decision — including the development of alternatives and the identification of the preferred solutions.	To place final decision-making in the hands of the patient.	
Promise to the patient	"We will keep you informed."	"We will keep you informed, listen to and acknowledge concerns and aspirations, and provide feedback on how patient feedback influenced decisions."	"We will work with you to ensure that your concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how patient input influenced the decision."	"We will look to you for advice and innovation in formulating solutions and incorporate your advice and recommendations into decisions to the maximum extent possible."	"We will implement what you decide."	
How can this be done?	<ul style="list-style-type: none"> • Pamphlets • Brochures • Websites 	<ul style="list-style-type: none"> • Focus groups • Informal dialogues • Structured interviews • Patient stories • Online communications/ forums • Surveys • Comment boxes 	<ul style="list-style-type: none"> • Workshops • World Cafés • Expert advisory groups • Delphi surveys 	<ul style="list-style-type: none"> • Citizen/patient advisory committees • Participatory decision-making 	<ul style="list-style-type: none"> • Citizen/patient advisory committees • Delegated decision-making 	
		 Advisor		 Partner		 Leader

Source

International Association for Public Participation. [IAP2 Spectrum](#). No date.